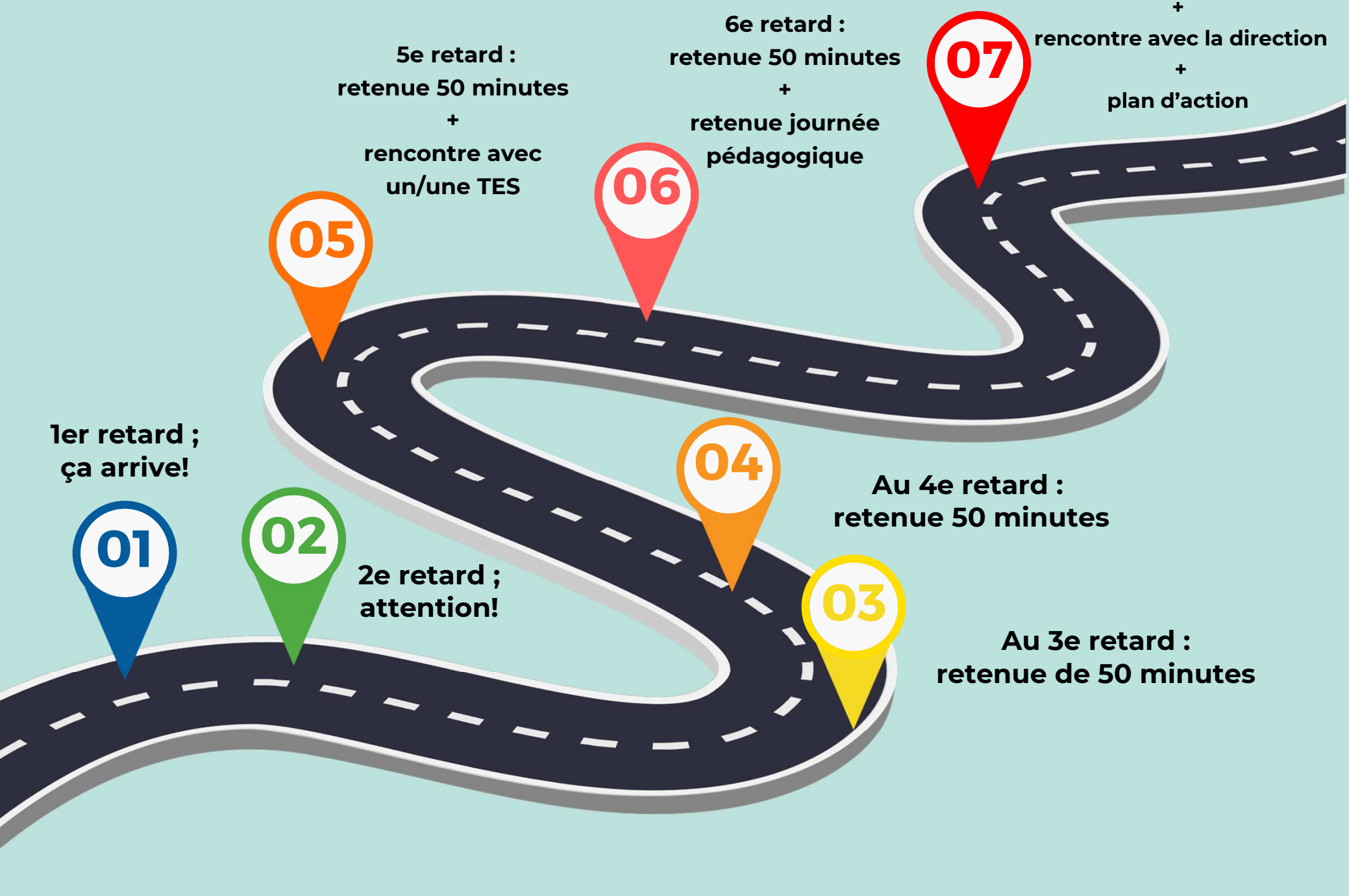La gestion des retards